## **QuickBooks Desktop Conversion Instructions**

## **QuickBooks Windows Web Connect**

# On or after April 9. 2025 deactivate the online banking connection for accounts connected to Sovita.

- 1. Choose Lists menu > Chart of Accounts.
- 2. Right-click the first account you want to deactivate and choose Edit Account.
- 3. Click the **Bank Feeds Settings** tab in the Edit Account window.
- 4. Select **Deactivate All Online Services** and click **Save & Close**.
- 5. Click **OK** for any alerts or messages that may appear with the deactivation.
- 6. Repeat steps for any additional accounts that you need to deactivate.

#### Reconnect online banking connection for accounts that you deactivated.

1. Log in to Sovita's online banking site and download your transactions to a QuickBooks (.qbo) file.

**Important: Take note of your last successful upload.** Duplicate transactions can occur if you have overlapping transaction dates in the new transaction download

- In QuickBooks, choose File > Utilities > Import > Web Connect Files. Locate your saved Web Connect file and select to import.
- 3. In the Select Bank Account dialog select **Use an existing QuickBooks account**.

Important: Do NOT select "Create a new QuickBooks account" unless you intend to add a new account to QuickBooks.

4. In the drop-down list, choose your QuickBooks account(s) and click **Continue**. Confirm by selecting **OK**.

## **QuickBooks Mac Web Connect**

On or after April 9. 2025 deactivate the online banking connection for accounts connected to Sovita.

- 1. Choose Lists > Chart of Accounts.
- 2. Select the first account you would like to deactivate and choose **Edit > Edit Account**.
- 3. Select **Online Settings** in the Edit Account window.
- 4. In the Online Account Information window, choose **Not Enabled** from the **Download Transactions** list and click **Save**.
- 5. Click **OK** for any dialog boxes that may appear with the deactivation.
- 6. Repeat steps for any additional accounts that apply.

#### Reconnect online banking connection for accounts that apply.

1. Log in to Sovita's online banking site and download your transactions to a QuickBooks (.qbo) file.

**Important: Take note of your last successful upload.** Duplicate transactions can occur if you have overlapping transaction dates in the new transaction download.

- 2. In QuickBooks, choose **File > Import > From Web Connect**. Use the import dialog to import your saved Web Connect file.
- 3. In the Account Association window, click **Select an Account** to choose the appropriate existing account register.

Important: Do NOT select "NEW" under the action column unless you intend to add a new account to QuickBooks.

4. Click **Continue** and **OK** for any dialog boxes that require action.